



HUMAN-COMPUTER INTERACTION

THIRD
EDITION

DIX
FINLAY
ABOWD
BEALE

chapter 8

implementation support

Implementation support

- programming tools
 - levels of services for programmers
- windowing systems
 - core support for separate and simultaneous user-system activity
- programming the application and control of dialogue
- interaction toolkits
 - bring programming closer to level of user perception
- user interface management systems
 - controls relationship between presentation and functionality

Introduction

How does HCI affect of the programmer?

Advances in coding have elevated programming
hardware specific
→ interaction-technique specific

Layers of development tools

- windowing systems
- interaction toolkits
- user interface management systems

Elements of windowing systems

Device independence

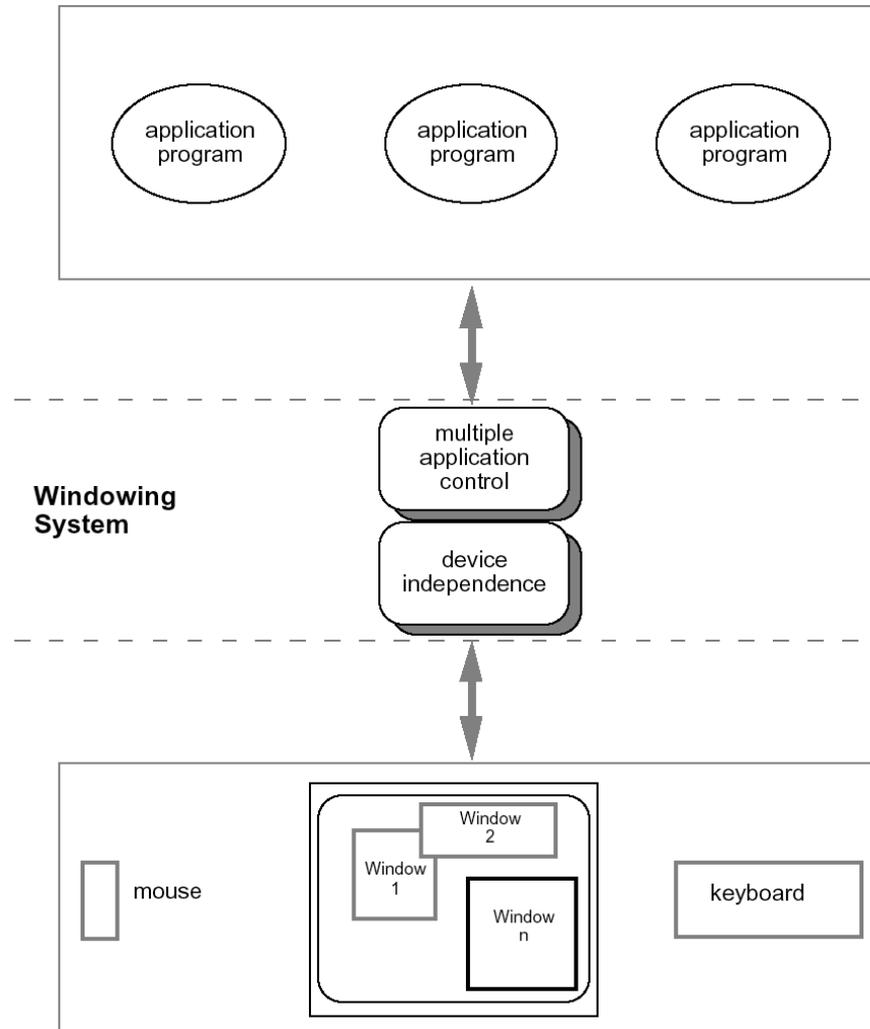
programming the abstract terminal device drivers
image models for output and (partially) input

- pixels
- PostScript (MacOS X, NextStep)
- Graphical Kernel System (GKS)
- Programmers' Hierarchical Interface to Graphics (PHIGS)

Resource sharing

achieving simultaneity of user tasks
window system supports independent processes
isolation of individual applications

roles of a windowing system



Architectures of windowing systems

three possible software architectures

- all assume device driver is separate
- differ in how multiple application management is implemented

1. each application manages all processes

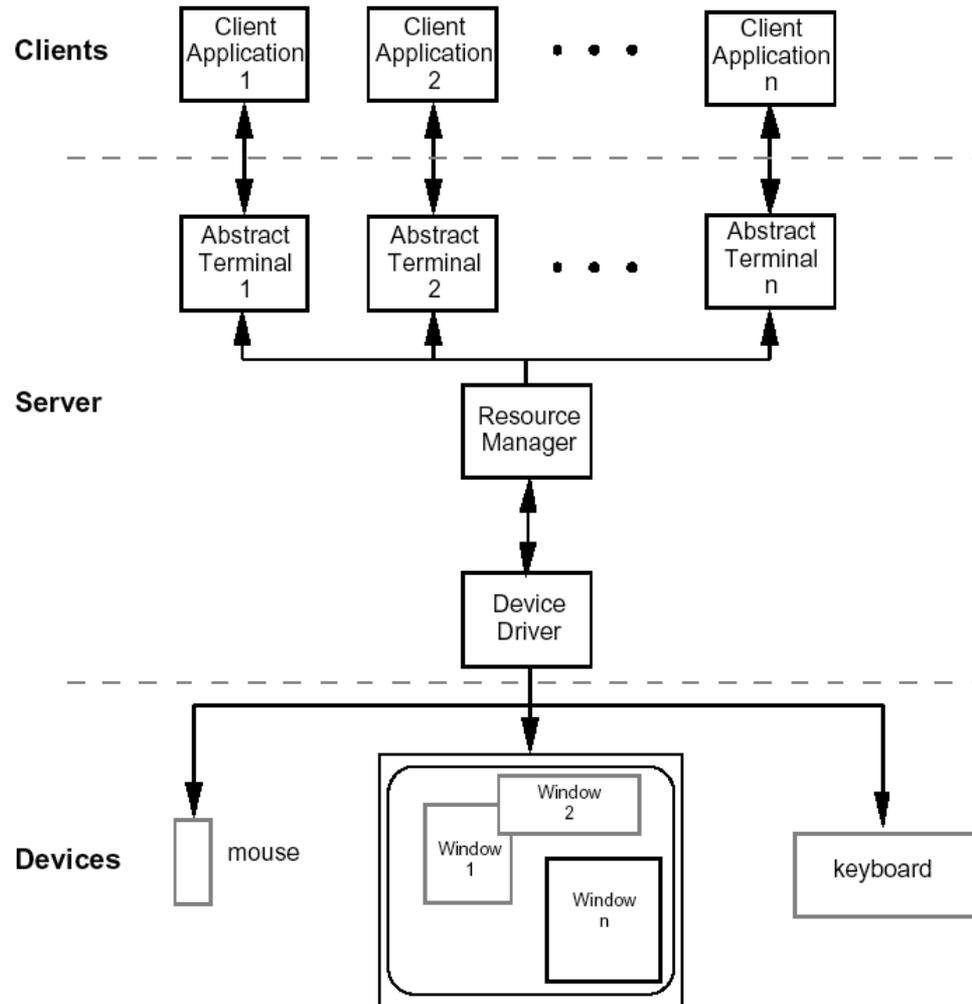
- everyone worries about synchronization
- reduces portability of applications

2. management role within kernel of operating system

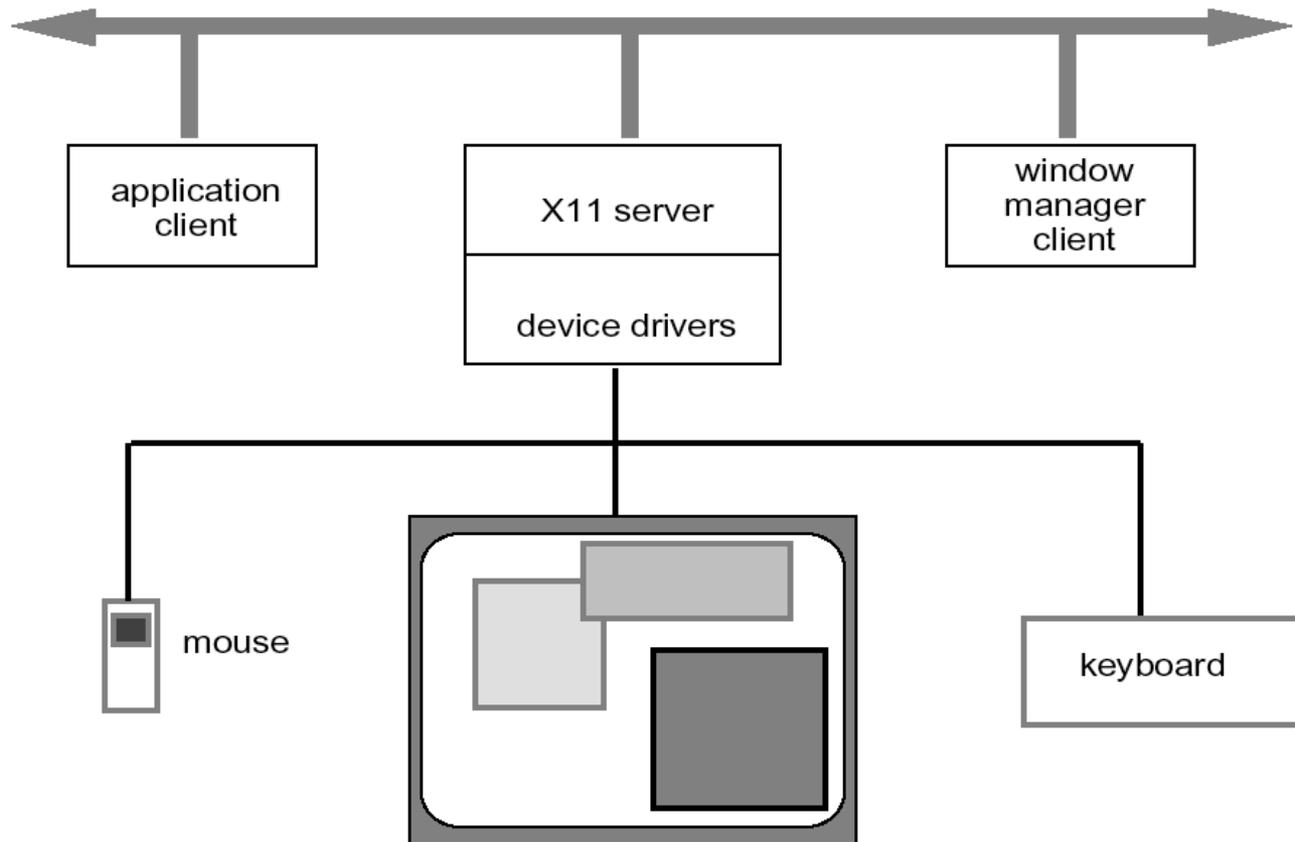
- applications tied to operating system

3. management role as separate application
maximum portability

The client-server architecture



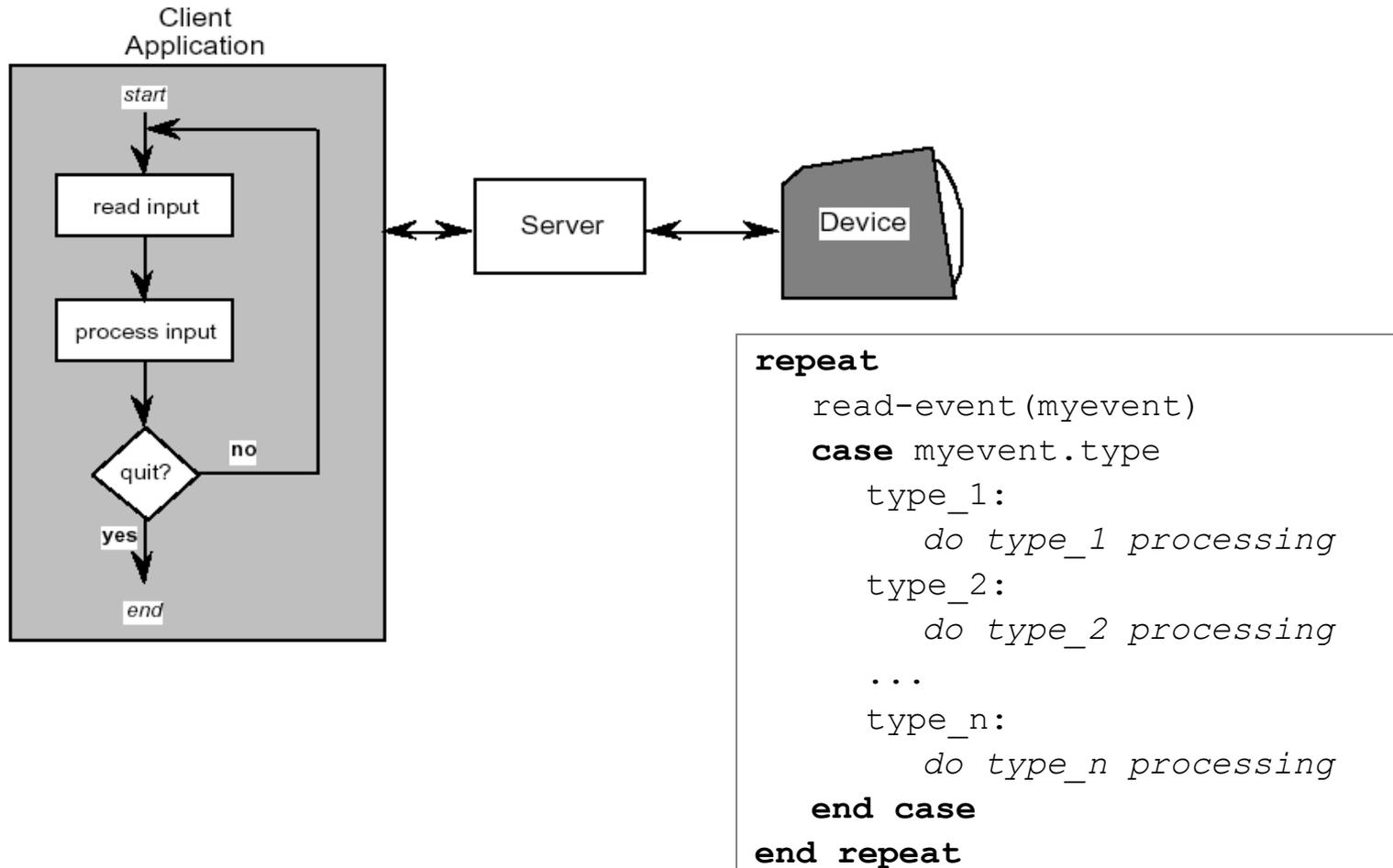
X Windows architecture



X Windows architecture (ctd)

- pixel imaging model with some pointing mechanism
- X protocol defines server-client communication
- separate window manager client enforces policies for input/output:
 - how to change input focus
 - tiled vs. overlapping windows
 - inter-client data transfer

Programming the application - 1 read-evaluation loop

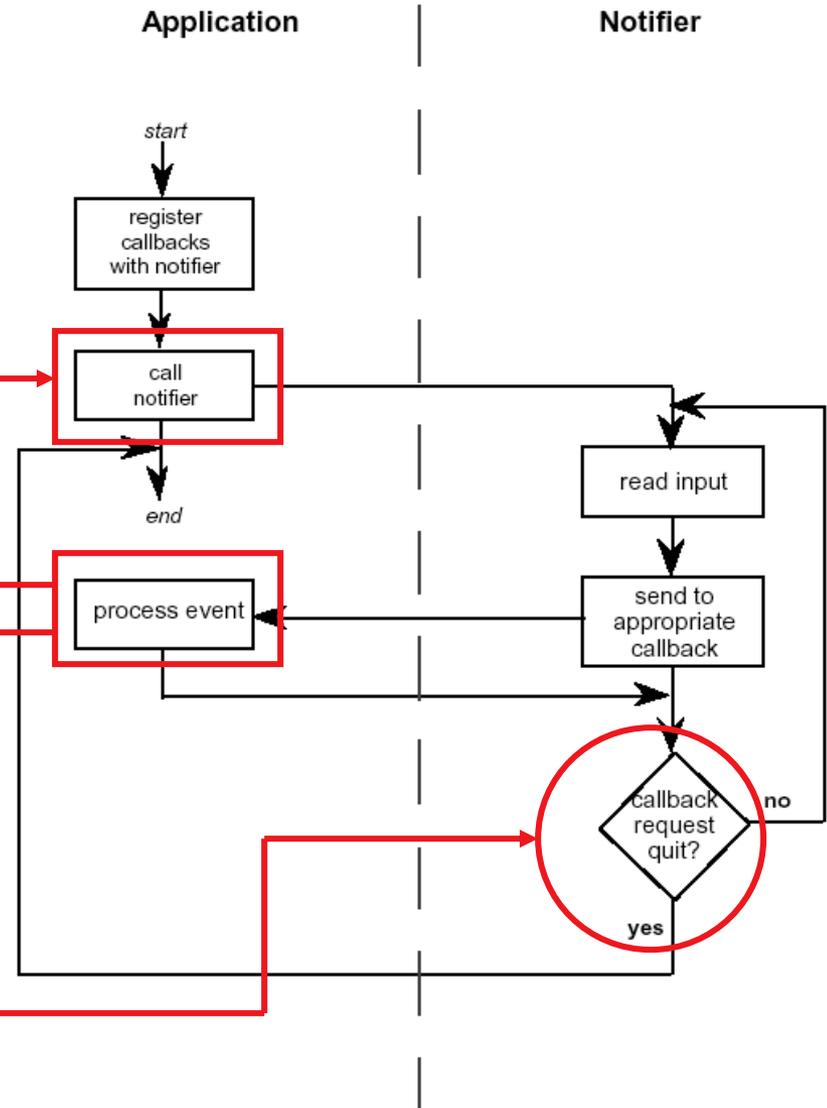


Programming the application - 1 notification-based

```
void main(String[] args) {
    Menu menu = new Menu();
    menu.setOption("Save");
    menu.setOption("Quit");
    menu.setAction("Save", mySave)
    menu.setAction("Quit", myQuit)
    ...
}
```

```
int mySave(Event e) {
    // save the current file
}
```

```
int myQuit(Event e) {
    // close down
}
```





going with the grain

- system style affects the interfaces
 - modal dialogue box
 - easy with event-loop (just have extra read-event loop)
 - hard with notification (need lots of mode flags)
 - non-modal dialogue box
 - hard with event-loop (very complicated main loop)
 - easy with notification (just add extra handler)

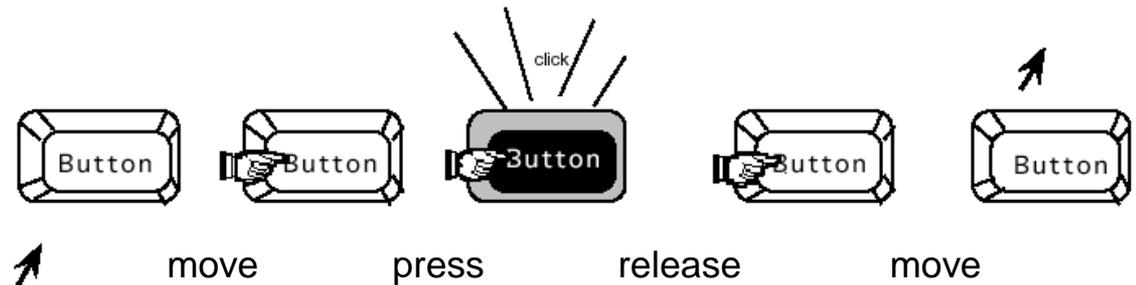
beware!

if you don't explicitly design it will just happen
implementation should not drive design

Using toolkits

Interaction objects

- input and output intrinsically linked



Toolkits provide this level of abstraction

- programming with interaction objects (or techniques, widgets, gadgets)
- promote consistency and generalizability
- through similar look and feel
- amenable to object-oriented programming



interfaces in Java

- Java toolkit – AWT (abstract windowing toolkit)
- Java classes for buttons, menus, etc.
- Notification based;
 - AWT 1.0 – need to subclass basic widgets
 - AWT 1.1 and beyond -- callback objects
- Swing toolkit
 - built on top of AWT – higher level features
 - uses MVC architecture (see later)

User Interface Management Systems (UIMS)

- UIMS add another level above toolkits
 - toolkits too difficult for non-programmers
- concerns of UIMS
 - conceptual architecture
 - implementation techniques
 - support infrastructure
- non-UIMS terms:
 - UI development system (UIDS)
 - UI development environment (UIDE)
 - e.g. Visual Basic

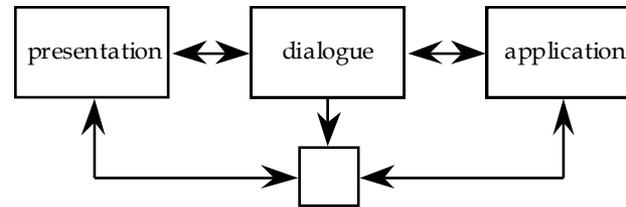
UIMS as conceptual architecture

- *separation* between application semantics and presentation
- improves:
 - portability – runs on different systems
 - reusability – components reused cutting costs
 - multiple interfaces – accessing same functionality
 - customizability – by designer and user

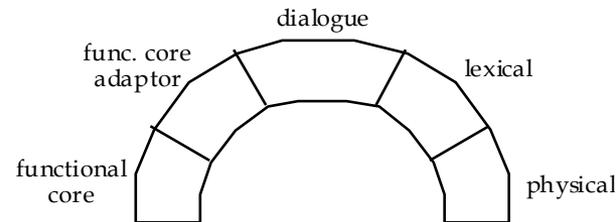
UIMS tradition - interface layers / logical components

- linguistic: lexical/syntactic/semantic

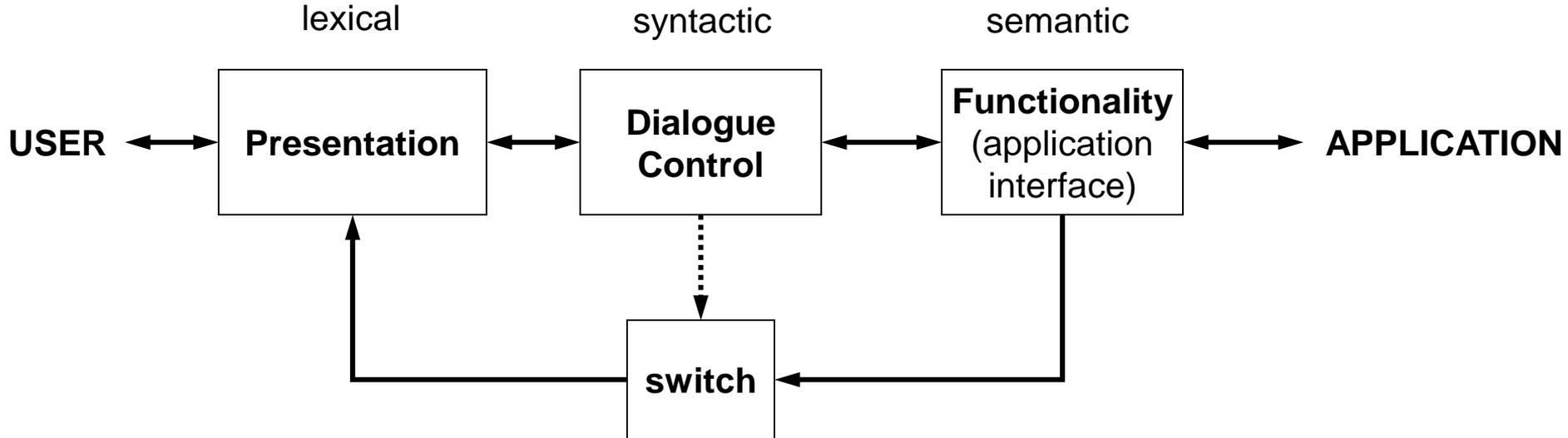
- Seeheim:



- Arch/Slinky



Seeheim model



conceptual vs. implementation

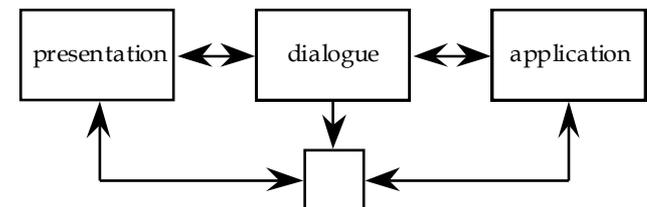
Seeheim

- arose out of implementation experience
- but principal contribution is conceptual
- concepts part of 'normal' UI language

... because of Seeheim ...
... we think differently!

e.g. the lower box, the switch

- needed for implementation
- but not conceptual

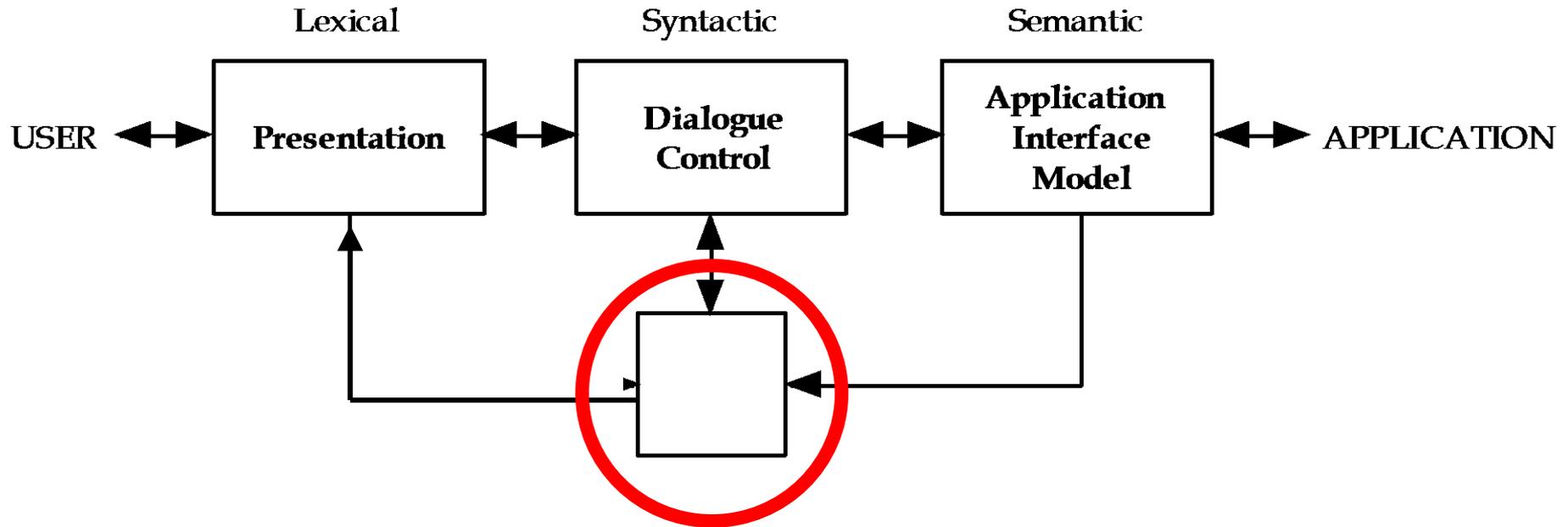




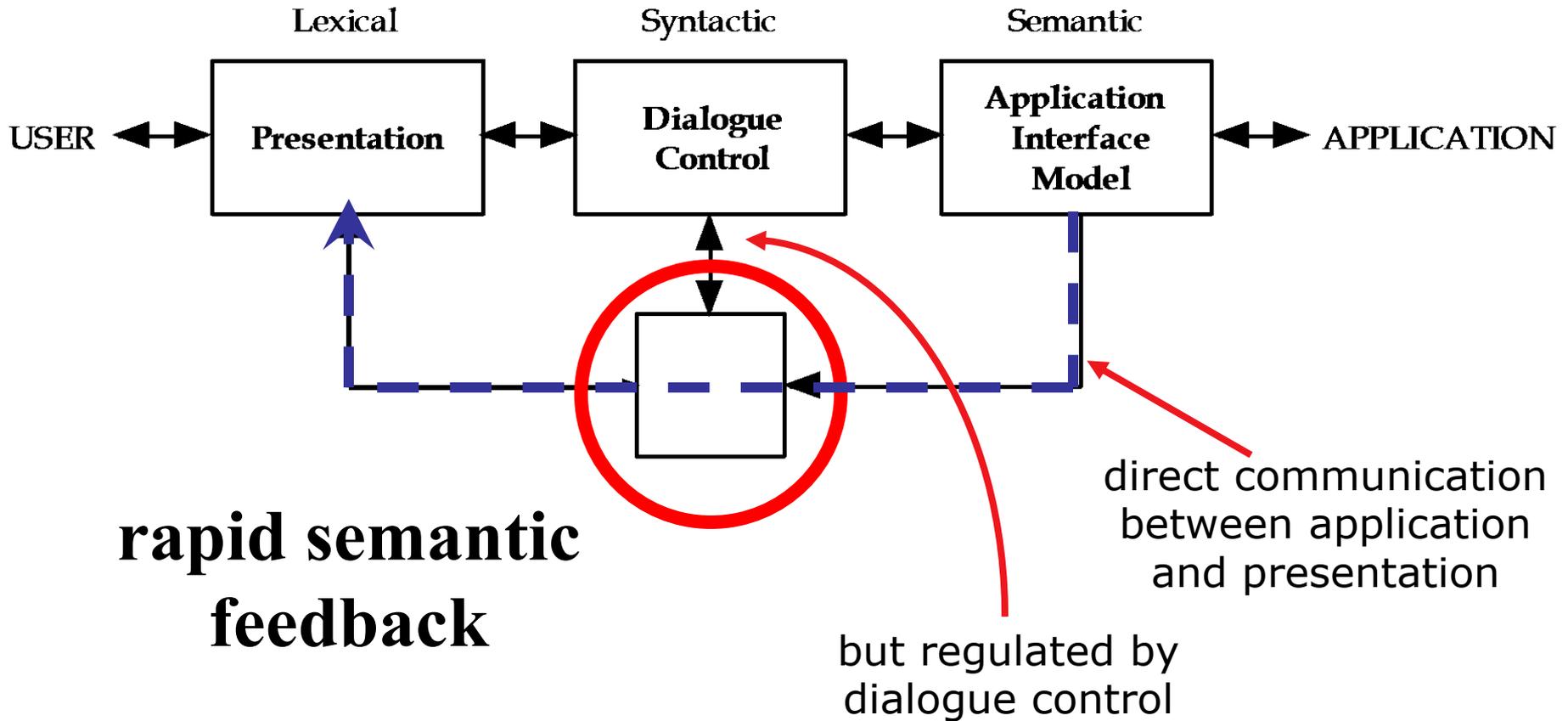
semantic feedback

- different kinds of feedback:
 - lexical – movement of mouse
 - syntactic – menu highlights
 - semantic – sum of numbers changes
- semantic feedback often slower
 - use rapid lexical/syntactic feedback
- but may need rapid semantic feedback
 - freehand drawing
 - highlight trash can or folder when file dragged

what's this?

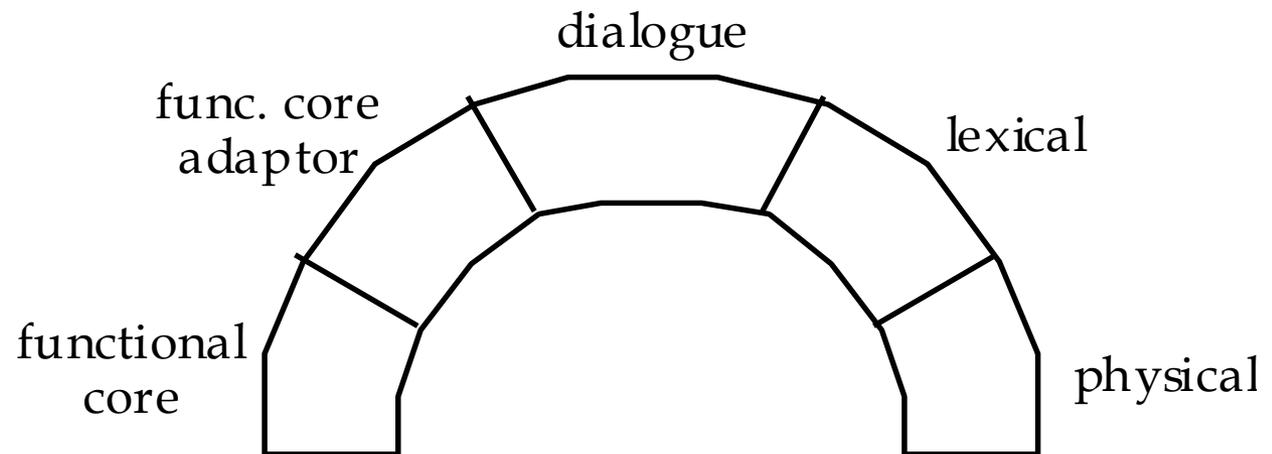


the bypass/switch



Arch/Slinky

- more layers! – distinguishes lexical/physical
- like a 'slinky' spring different layers may be thicker (more important) in different systems
- or in different components

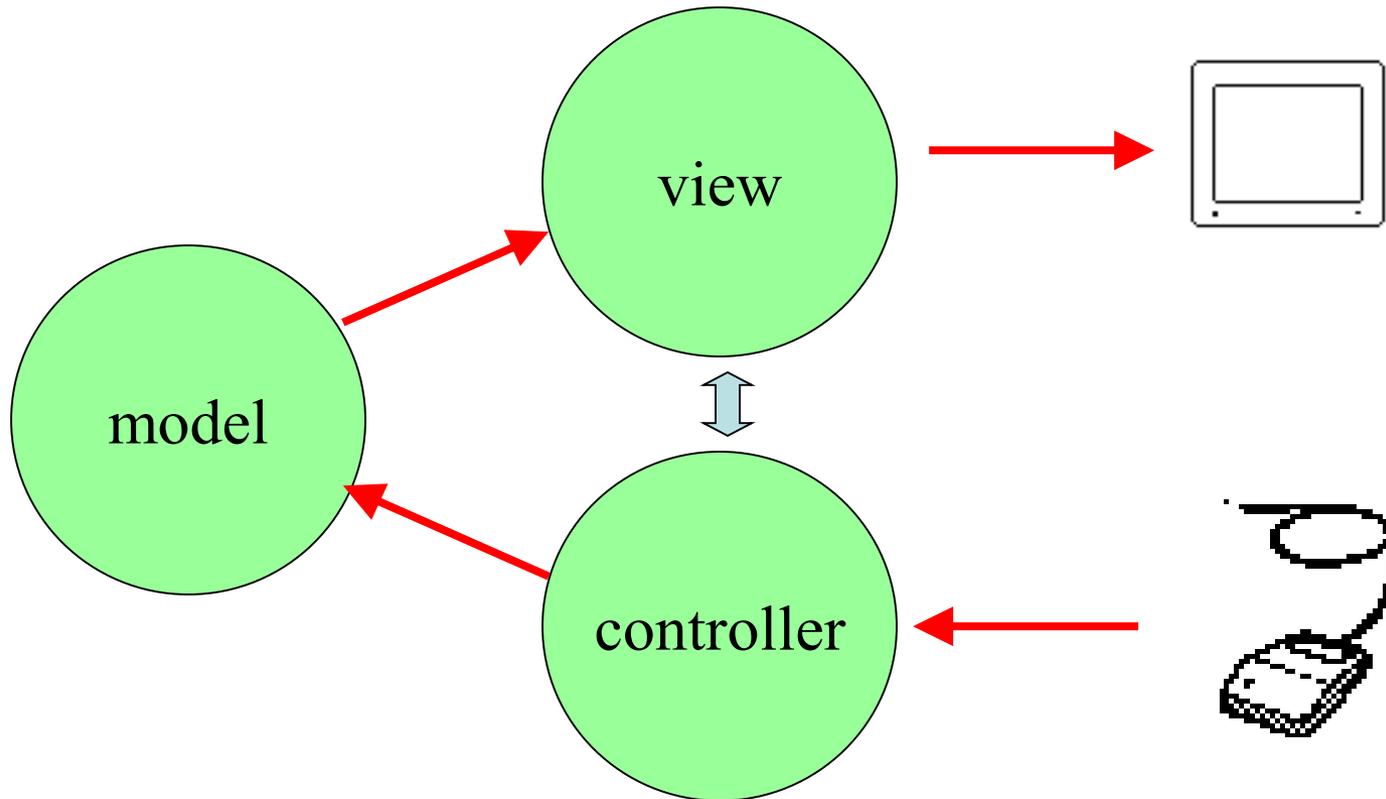


monolithic vs. components

- Seeheim has big components
- often easier to use smaller ones
 - esp. if using object-oriented toolkits
- Smalltalk used MVC – model–view–controller
 - model – internal logical state of component
 - view – how it is rendered on screen
 - controller – processes user input

MVC

model - view - controller



MVC issues

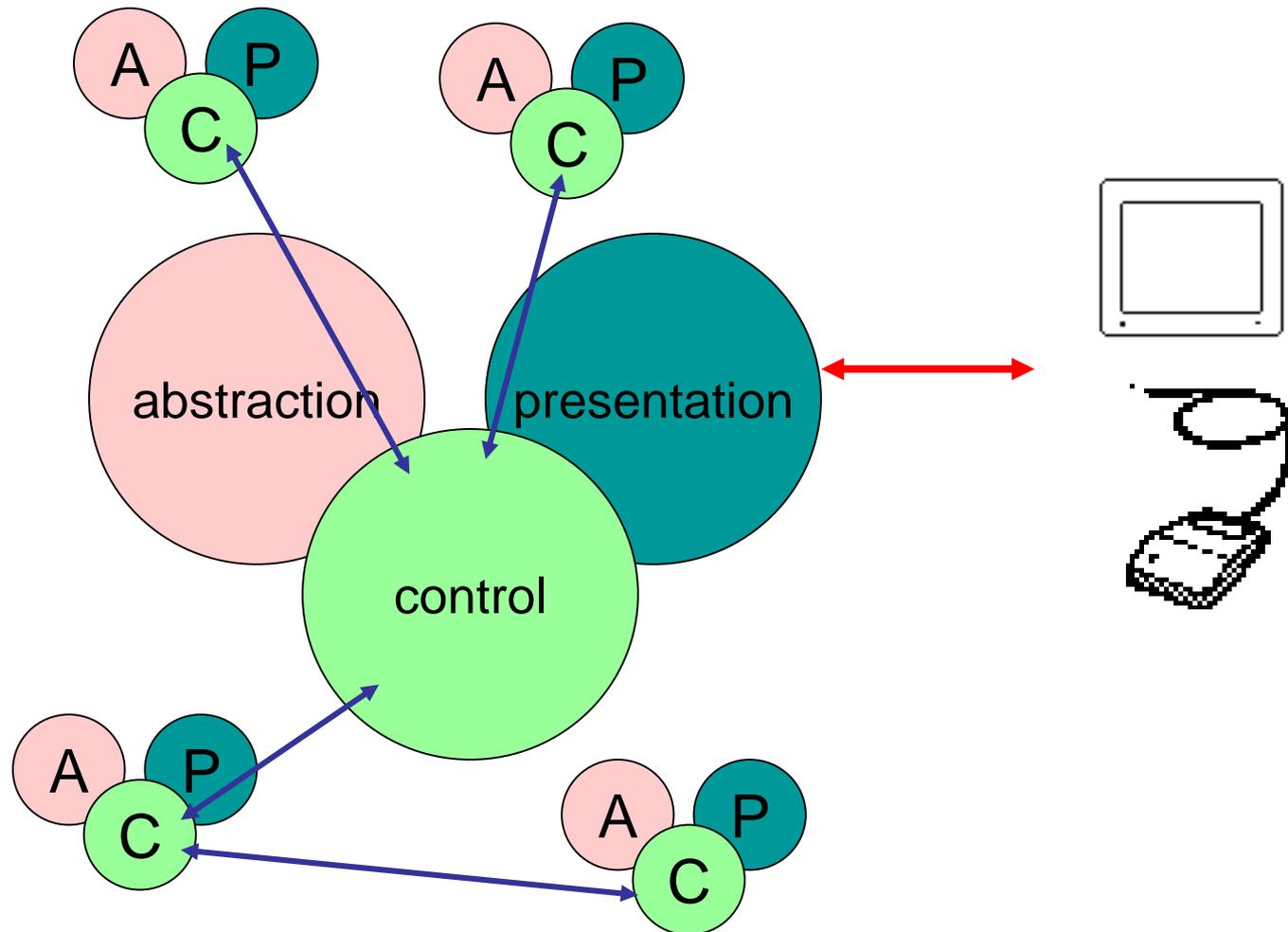
- MVC is largely pipeline model:
input → control → model → view → output
- but in graphical interface
 - input only has meaning in relation to outpute.g. mouse click
 - need to know *what* was clicked
 - controller has to decide what to do with click
 - but view knows what is shown where!
- in practice controller 'talks' to view
 - separation not complete

PAC model

- PAC model closer to Seeheim
 - abstraction – logical state of component
 - presentation – manages input and output
 - control – mediates between them
- manages hierarchy and multiple views
 - control part of PAC objects communicate
- PAC cleaner in many ways ...
but MVC used more in practice
(e.g. Java Swing)

PAC

presentation - abstraction - control



Implementation of UIMS

- Techniques for dialogue controller
 - menu networks
 - state transition diagrams
 - grammar notations
 - event languages
 - declarative languages
 - constraints
 - graphical specification
- for most of these see chapter 16
- N.B. constraints
 - instead of what *happens* say what should be *true*
 - used in groupware as well as single user interfaces
(ALV - abstraction-link-view)

see chapter 16 for more details on several of these

graphical specification

- what it is
 - draw components on screen
 - set actions with script or links to program
- in use
 - with raw programming most popular technique
 - e.g. Visual Basic, Dreamweaver, Flash
- local vs. global
 - hard to 'see' the paths through system
 - focus on what can be seen on one screen

The drift of dialogue control

- **internal control**
(e.g., read-evaluation loop)
- **external control**
(independent of application semantics or presentation)
- **presentation control**
(e.g., graphical specification)

Summary

Levels of programming support tools

- **Windowing systems**
 - device independence
 - multiple tasks
- **Paradigms for programming the application**
 - read-evaluation loop
 - notification-based
- **Toolkits**
 - programming interaction objects
- **UIMS**
 - conceptual architectures for separation
 - techniques for expressing dialogue